

Barista

Full-Time and Part-Time Positions

XIA Gallery & Café is searching for engaging, courteous baristas who are passionate about customer service in coffee and food preparation. Located in Little Mekong District at the Green Line Western Station, in Saint Paul's Rondo and Frogtown neighborhoods, XIA is a community coffee shop and art space where artists gather, create and connect with the public. Ideal candidates for the barista position must have relevant experience and skills in all aspects of preparing coffee and serving customers in a coffee shop. The barista will greet customers, answer their questions, take orders and accept payments, and prepare and serve food and drinks. You will also maintain a clean and well-stocked workspace and dining area, update displays, and continuously expand your knowledge of food and beverage quality controls, preparation methods, and presentation. To succeed as a barista, you should be committed to providing customers with excellent service. You should be positive, friendly, knowledgeable, and polite.

XIA Gallery & Café is a program of AEDA (Asian Economic Development Association).

Barista Responsibilities:

- Welcoming customers, informing them about specials or new items, answering questions, and accepting orders and payments.
- Preparing foods, such as sandwiches or baked goods, and grinding and blending coffee beans, brewing coffee and tea, and serving items to customers.
- Packaging food and beverages for sale.
- Selling coffee and tea blends and brewing equipment, highlighting the differences between items, and educating customers about brewing methods.
- Cleaning and restocking work and dining areas, emptying trash and sanitizing equipment and utensils.
- Learning about brewing methods, beverage blends, food preparation, and presentation techniques to improve food quality.
- Updating signage and displays to attract customers.
- Taking inventory and replenishing items in display cases, at tables, or behind the counter.
- Working as part of a fun, high-energy team.
- Adhering to all food safety regulations and quality controls.

Barista Requirements:

- Minimum high school diploma or equivalent.
- Experience in food and beverage preparation or customer service preferred.
- Training and willingness to continue learning about food and beverage preparation.
- Exceptional listening and communication skills.
- Ability to walk, bend, and stand for extended periods.
- Availability to work around peak hours, including nights, early mornings, weekends, and holidays.
- A polite, engaging personality.
- Commitment to customer satisfaction and service excellence.
- Willingness to work as part of a high-energy, efficient team in a fast-paced environment.

Salary and Benefits:

Starting salary: \$15/hour

Generous PTO, flexible hours. Medical, dental, and retirement benefits.

How to Apply:

Send a cover letter and résumé to info@aedamn.org. Positions are open until filled. Please do not email or call to ask about the status of your application. All applicants will be notified.